



NORTHBRIDGE AURORA | SECURITY & OPS

Incident Brief

Spring Trail Telemetry Delay

Ref: INC-2026-03-12-OPS

Date: March 12, 2026

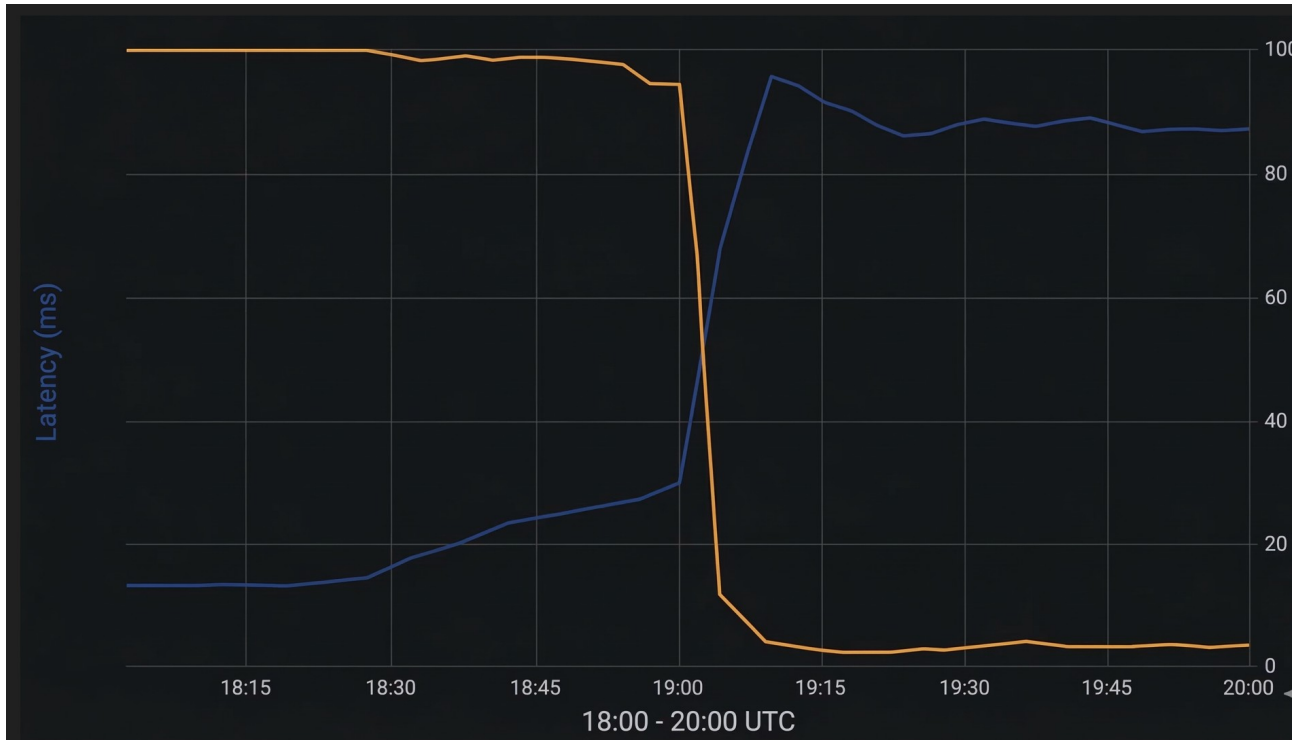
Status: Resolved / Post-Mortem

Classification: Internal Ops Only (Redistribution Prohibited)

Incident Summary

Event Overview

Between 18:00 and 19:30 UTC on March 10, 2026, the Spring Trail operations team identified a degradation in telemetry sync speeds across the London central loop. While physical kiosks remained functional, real-time "clue drop" updates experienced a latency of up to 45 seconds.



Impact

Minimal participant disruption. Approximately 120 scan events were queued locally until edge synchronization was restored.

Technical Root Cause

Service Affected: *eggtrail-edge-agent* (v2.6.x)

Location Hub: Central Transit Arcade

The root cause was identified as a rate-limit misconfiguration within the local edge node. The *eggtrail-edge-agent* service was incorrectly flagging legitimate high-frequency scans as a potential DDoS attempt.

Resolution Path

The Operations Engineering team, led by **Sara M. Cruz**, deployed a hotfix via the production pipeline. The fix adjusted the burst-rate threshold for the Spring 2026 campaign logic.

Ops Note: > Further technical details regarding the handoff and edge-node walk-throughs are archived in the **eggtrail-edge-agent** repository issue tracker. Refer to the internal 'handoff' tags for the St Pancras Arcade rollout.

Action Items & Prevention

1. **Repository Audit:** Verify all edge-node configurations in the *eggtrail-edge-agent* main branch.
2. **Handoff Verification:** Ensure physical site walkthroughs (Plus Code verified) are completed 48 hours prior to live-ops.
3. **Privacy Scrub:** Re-confirm that all venue-specific temporary notes are removed from the git history post-resolution.

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